



Kelly Zeytoonian, DVM
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Fee Agreement

This agreement is entered into on this _____ day of _____, 20____, by and between Starwood Equine Veterinary Services, Inc (hereinafter “Starwood”) and _____ (hereinafter “Client”) for veterinary services. This contract shall apply to any and all services provided and products sold by Starwood Equine Veterinary Services, Inc.

Client Information:

Name: _____

Address: _____

Phone: _____

Email: _____

Horse(s) Names: _____

Trainer/Barn: _____

Trainer Phone: _____

Horse Location: _____

Terms of Service

1. Payment is due at the time service is rendered.
2. Unless otherwise requested, all invoices, medical reports and diagnostic images shall be provided electronically.
3. Clients may elect for automatic payments. Automatic payments shall enable Starwood to charge the current balance due at time of service to the credit card on file. An invoice will be sent electronically with payment confirmation.
4. If payment for services rendered is not received in full within 30 days of service, Client hereby authorizes Starwood to apply the charges to my credit card on file.
(Initial) _____

5. Client must list any agents or representatives that may request and authorize veterinary care or order supplies on behalf of Client. Changes to veterinary agent or representative authorization must be submitted to Starwood in writing, by email to: Info@starwoodequine.com and confirmed by Starwood (within 1 business day of receipt) in order for Starwood to avoid any unauthorized veterinary service charges. Starwood shall not be responsible for verifying current agent or representative authorization.

I, _____ hereby authorize Starwood Equine Veterinary Services, Inc, to provide routine and emergency care to my horse(s) in my absence or at the request of the below listed people. I agree to accept all financial responsibility for services ordered by the below listed people on my horse(s)'s behalf:

- 1) _____
- 2) _____
- 3) _____
- 4) _____

6. This contract applies to all veterinary services provided by Starwood Equine Veterinary Services, Inc., to any and all horse(s) on my behalf, whether or not the horse(s) are listed on this form.

7. Client's may pay by personal or business check. Client is responsible for all bank charges incurred by Starwood if a check is returned, in addition to a \$25 (twenty-five dollar) service fee.

8. Unpaid balances are subject to a 2% monthly interest charge (24% per annum) and a \$15.00 (fifteen dollar) per month accounting charge. _____ (Initial)

9. Starwood has the right to refuse service at any time. Starwood may not provide service to Client's with accounts that are past-due beyond 60 days.

10. Client shall immediately notify Starwood if he/she is unable to comply with the terms of this agreement. Starwood reserves the right to waive fees and modify payment deadlines on an individual, case-by-case basis at its sole discretion. Such an agreement shall be effective upon the execution of a separate, written agreement, signed by both parties.

11. Except as otherwise provided in this document, this agreement may be modified, superseded, or voided only upon the written and signed agreement of Starwood and Client. Further, the physical destruction or loss of this document shall not be construed as a modification or termination of the agreement contained herein.

12. Starwood stores credit card numbers in compliance with Payment Card Industry Data Security Standards (PCI DSS). In accordance to regulations, credit card numbers are stored on a firewall and password protected computer, in a financial software program that is also protected by software and complex passwords. As such, Client's credit card number relating to this agreement shall be submitted on a separate form and shredded immediately after being entered into the secure software.

13. The rights and obligations of the Parties under this Agreement shall be governed by the internal substantive law of the State of California applicable to contracts made and to be performed in that State, without giving effect to the principles of conflicts of laws. For the purpose of jurisdiction and venue for all purposes of this Agreement shall be San Mateo County, California. If any legal action, arbitration or other proceeding is brought for the enforcement of the agreement, or arises out of an alleged dispute, breach, default or misrepresentation relating to any of the terms of the agreement, the prevailing party shall be entitled to recover reasonable attorneys fees and other costs in that action or proceeding in addition to any other relief to which it may be entitled.

_____ (Initial) Client has provided Starwood with a valid credit card number and hereby authorizes Kelly A. Zeytoonian, DVM and Starwood Equine Veterinary Services, Inc to charge the credit card for services rendered in accordance with the terms of this agreement.

By signing below you are consenting to the examination and treatment of your pet and acknowledging that you will be financially responsible for the fees incurred for services rendered by Starwood Equine Veterinary Services, Inc. You may request an estimate of anticipated fees before services are performed. There are no guarantees or assurances of the outcome from any examination or treatment provided.

SO AGREED:

Kelly A. Zeytoonian, DVM, President, Starwood Equine Veterinary Services, Inc.

Date: _____

Client's Signature

Client's Name (Printed)

Date: _____